



Alerts & Messaging

The Alerts and Messaging module allows the user to receive AnswersElite Alerts, Email notifications or text message on specific facility events or 24 Hour Report events.

Examples of events are:

- Resident Admissions / Discharges / Readmission
- Employee Hires / Terminations
- Resident and/or Employee Incidents

Free-form alerts can also be created and sent to specific User ID's, groups of users or "All AnswersElite Users".

When a user receives a new AnswersElite Alert or Message, the "Alerts and Messages" button located on each menu will be highlighted in red as notification.

- Alerts and Messages can be created for any User Defined form type.
- Each event has the ability of user defined message text.
- Each event can be assigned an importance level.

The distribution list for each event has the ability to be customized per User ID with the following filters:

- From/Through Company #
- By Facility Type
- From/Through Unit Location
- From/Through Unit #

In addition, each User ID per event can be set up to receive an AnswersElite Alert, an Email and/or via text message.

Reports

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Integrates with

- Accounts Payable
- Admissions & Census
- Approval Trees
- Assisted Living
- Human Resources
- EHR/Medical Records
- Payroll
- Point of Sale (POS)
- Physician's Office
- Rehab Services
- Resident Billing
- Resident Marketing
- Restorative Nursing
- Web Entry
- Workflow Management

Key Benefits

Receive instant notifications through:

- AnswersElite
- Email
- Text Message to your phone

Useful throughout your facility from
Accounting to Clinical